

RECODS STUDIO general terms and conditions of sale

[Link to download RECODS STUDIO General Terms and Conditions of Sale](#)

1) PURPOSE AND IDENTIFICATION

This document ("General Sales Conditions" or "GSC") defines the conditions applicable to sales concluded between, on the one hand, persons wishing to make a purchase via the Recods Studio website recods-studio.com, hereafter called "the customer" and on the other hand the company DRESCO, simplified joint-stock company with the capital of 1 064 910 euros whose registered office is located: 20 rue Jean-Baptiste Pigalle, 75009 Paris, France, registered with the RCS of Paris under the number 612.045.864 hereafter called "the Salesman" or "Recods Studio".

Any sale implies the Customer's acceptance of these general terms and conditions, to which the Customer may not oppose any waiver not previously and expressly accepted by the Seller.

2) DEFINITIONS

Customer: designates the user, a natural person over the age of 16 who is legally capable of placing an order with the Vendor on the Website as a consumer whose use of the Products is private and personal, to the exclusion of any commercial, competitive or any other purpose likely to be detrimental to the Vendor.

Order: shall designate the act whereby the Customer purchases one or more Products via the Website online by accepting, without reservation, all the terms and conditions of sale set out on the online order.

Product(s): designate the products and/or services presented for sale on the Website.

Services: refers to all the services offered on the Website, including personalisation services and after-sales customer services.

Website: refers to the Vendor's website, accessible from the address recods-studio.com.

User: refers to any person accessing and/or browsing the Website.

Vendor: refers to the company DRESCO, operating the Recods Studio brand, a simplified joint stock company with capital of 1,064,910 euros, whose registered office is located at: 20 rue Jean-Baptiste Pigalle, 75009 Paris, France, registered with the Paris Trade and Companies Register under number 612.045.864.

3) HOW TO ORDER

3.1 At any time, as a User, you can consult, download with format PDF or print the "General Conditions of Sale" in force which you find at the bottom of each page of the Website Recods Studio. These CGV can be the subject of modifications, the applicable conditions are those in force on the website recods-studio.com to the date of placing of the Order.

3.2 The Salesman reserves the right not to satisfy an Order of the Customer in the event of non-observance by this one of the provisions of the present General Conditions of Sale or of the applicable legislation, or of exorbitant and/or abnormal request.

Please note that for all Orders over 300 euros, we reserve the right to contact the Customer to ensure maximum security for your purchases.

3.3 The Products sold on the Website are offered for sale for delivery in mainland France, Belgium, Luxembourg, the Netherlands, Ireland, Germany, Austria, Italy, Spain, Portugal, Denmark, Estonia, Hungary, Lithuania, Latvia, Poland, the Czech Republic, Slovakia, Slovenia, Sweden, Bulgaria, Cyprus, Croatia, Finland, Greece, Malta and Romania.

4) PRODUCT PRESENTATION

All the Products sold on the Website are accompanied by a description including the essential characteristics, description which the User is invited to read carefully before any Order. Recods Studio makes its best efforts so that the visuals of the Products (the photographs, the videos presenting the Products) are as faithful as possible. However, the visuals of the Products have no contractual value (as regards the rendering of colours, materials, etc.).

5) ORDER PROCESS

5.1 AVAILABILITY OF PRODUCTS: The Customer may place an Order online from the Website by following the instructions. Any order is worth acceptance of the prices and description of Products available for sale. Recods Studio makes a commitment to honour the orders received on the website only within the limit of the available stocks of Products. In the absence of availability of one or more Product ordered, Recods Studio is committed informing as soon as possible the customer of it. The Customer's Order will then be automatically cancelled for the items concerned and the corresponding amount refunded. Consequently, it will be refunded, as soon as possible and at the latest in the fourteen (14) days of the payment of the versed sums.

5.2 The Order can be recorded on the Website only if the Customer transmits certain exact and up to date information concerning it. In particular, Recods Studio shall not be held liable in the event of an Order not being validated, not being carried out or being carried out incorrectly because of missing or inaccurate information. If it already has a customer account with the Salesman, it can identify itself by the entry of its login and its password, which will allow the automatic information of information concerning it. The Customer will then be able to check and modify this information.

5.3 Any User wishing to place an Order on the Website is not obliged to register before purchasing a Product or Service by creating a customer account.

The Customer must provide accurate and up-to-date information which is essential for the Seller to process and fulfil his requests.

5.4 CREATION OF A CUSTOMER ACCOUNT: For the creation of a customer account, essential information is indicated by an asterisk. The other information requested, for which the answer is optional, is intended to get to know the Customer better and to improve the Products and services offered. If the Customer fails to provide the mandatory information, the Seller will not be able to process the Customer's requests or send the requested information. At the end of the account creation process, a confirmation e-mail will be sent to the Customer's e-mail box summarising the services to which he/she has access from his/her customer account within seventy-two (72) hours from Monday to Friday (excluding public holidays). Only registered Customers are authorised to use their customer account using their login and password. These identification details are strictly personal and confidential and may not be communicated to third parties. To ensure the security of the Site, Customer passwords must be strong in accordance with our Privacy Policy. The Salesman invites the Customer to frequently modify his password. Recods Studio recommends to the Customer to take care to change his passwords in the hypothesis where this last one would have used the same password on other sites or applications online.

5.5 The Customer acknowledges that he is solely responsible for the use of his identification data by third parties. They undertake to inform the Seller immediately of any unauthorised use, loss or omission of their identification data, by contacting Customer Services. The Customer undertakes to have only one account and not to allow anyone else to use it in his place. They undertake not to use someone else's account or to report any identity theft to Customer Services.

5.6 ORDER SUMMARY AND VALIDATION: After validating their details, Customers are invited to check the details of their Order and its total price (including, where applicable, taxes and delivery charges) and correct any errors, before clicking to validate their Order. The final confirmation of the Order shall constitute final acceptance of the prices and Products selected on the Web Site, as well as payment of the sums involved in the Order. The Seller shall not be held liable for any typing errors and the consequences thereof.

5.7 ACCEPTANCE OF THE GENERAL TERMS AND CONDITIONS: The Customer must read and accept these General Terms and Conditions of Sale, by indicating their acceptance after reading them in full by ticking the corresponding box "By continuing with my Order, I confirm that I have read and accepted the General Terms and Conditions of Sale", with the option for the Customer to archive or print this document, as mentioned in article 3.1.

5.8 PAYMENT:

The Customer is then invited to choose a method of payment.

- If the Customer makes a cash payment:

The price is paid in cash, in full, on the day the Order is placed by the Customer, by secure payment. For more information on the security of your payments, please refer to article 14 - SECURITY OF TRANSACTIONS of this document.

Payment for your purchases must be made using a bank card accepted by our banking partner (Credit card, Visa, Mastercard). No other payment system will be accepted. The Customer's bank account will be debited upon confirmation of the Order. In case of partial despatch or cancellation of the Order, the unavailable item(s) will be debited and then refunded directly to the bank account. In this case, the delivery charges will be deducted in full of the first shipment.

The Customer guarantees that he/she is fully authorised to use the payment card supplied to pay for his/her Order and that this card gives access to sufficient funds to cover all costs arising from the use of the services offered on the Website.

5.9. ORDER CONFIRMATION: Within forty-eight (48) hours from Monday to Friday (excluding public holidays), the Customer will receive an electronic acknowledgement of receipt at his/her e-mail address, summarising the essential elements of his/her Order. The corresponding invoice will be available in the Customer Account. The sale contract between the Customer and Recods Studio is formed at the time of the final confirmation of the Order. Recods Studio reserves the right to cancel or refuse any Order of a Customer with whom there would exist a litigation relating to the payment of a former Order.

5.10. CONTACT: In case of any questions, the Customer may contact the Vendor's Customer Service Department, whose contact details are given in article 22 hereof.

5.11 RESERVATION OF PROPERTY: The Products are still the property of Recods Studio until complete collection of the price. In the absence of integral payment, the salesperson will be able of right to require the restitution of the products. The expenses engaged for this restitution will be the responsibility of the customer.

6) PRICE

All the prices of the Products appearing on the website are showed in euros all-inclusive of tax except share in the expenses of sending and delivery (see article 7. Delivery).

Recods Studio reserves the right to change its prices at any time without notice. The Products will be invoiced based on the tariffs in force at the time of the recording of the Orders.

7) DELIVERY

Delivery means the transfer to the Customer of physical possession of the Product.

7.1. Delivery takes place in mainland France (including Corsica and Monaco), Belgium, Luxembourg, the Netherlands, Ireland, Germany, Austria, Italy, Spain, Portugal, Denmark, Estonia, Hungary, Lithuania, Latvia, Poland, the Czech Republic, Slovakia, Slovenia, Sweden, Bulgaria, Cyprus, Croatia, Finland, Greece, Malta and Romania. Orders placed on a Saturday, Sunday or public holiday will be processed on the 1st working day thereafter. In case of public holidays, sales, harsh weather, exceptional closures, health crises or traffic bans, processing and delivery times may be extended.

Customers can choose from the following delivery methods:

- Colissimo home delivery without signature: delivery between 2 and 5 working days, service invoiced at 9.90 euros including VAT for Metropolitan France. Your parcel is delivered directly to your letterbox. If your letterbox is not large enough and you are absent, a delivery notice will be left for you so that you can choose a new delivery date on the Internet within 6 working days or collect your parcel from the post office of your choice at 3 p.m. the next day. If you do not make a choice, you will be able to collect your parcel from your local post office within 15 days. After this period, it will be returned to the Seller. In all cases, you will be informed by e-mail 24 hours before the delivery of your parcel.
- Colissimo home delivery with signature: delivery between 2 and 15 working days, service charged at 10.90 euros (incl. VAT) for mainland France, 11.90 euros (incl. VAT) for Germany, Belgium, Luxembourg and the Netherlands, 16.90 euros (incl. VAT) for Austria, Spain, Italy, Ireland and Portugal and 19.90 for Denmark, Estonia, Hungary, Lithuania, Latvia, Poland, the Czech Republic, Slovakia, Slovenia and Sweden, 22.90 euros (incl. VAT) for Bulgaria, Cyprus, Croatia, Finland, Greece, Malta and Romania. Your parcel will be delivered to your home address and signed for. If you are absent, a delivery notice will be left for you so that you can choose a new delivery date on the Internet within 6 working days or collect your parcel from the post office of your choice at 3 p.m. on the following day. If you do not make a choice, you will be able to collect your parcel from your local post office within 15 days. After this period, it will be returned to the Seller. In all cases, you will be informed by e-mail 24 hours before the delivery of your parcel.
- Colissimo collection point: delivery between 2 and 15 working days, service charged at 5.90 euros (incl. VAT) for mainland France, 9.90 euros (incl. VAT) for Germany, Belgium, Luxembourg and the Netherlands, 14.90 euros (incl. VAT) for Austria, Spain, Ireland, Italy and Portugal and 17.90 euros (incl. VAT) for Denmark, Estonia, Hungary, Lithuania, Latvia, Poland, the Czech Republic, Slovakia, Slovenia and Sweden. You have a choice of collection methods to pick up your parcel:
 - At La Poste, you can choose the post office to which you would like your parcel to be delivered (without your mail carrier visiting your home first) from the 9,500 post offices available throughout mainland France. Once the parcel has been prepared by us, it will be delivered to you within 48 hours. You will be informed of the availability of your parcel by SMS and e-mail. You can then collect it within 10 working days. After this period, your parcel will be returned to us.

– in a Pickup relay, you can choose one of the 16,000 local retailers in the Pickup network, near your home, place of work or holiday address, from which you would like to have your parcel delivered. Once the parcel has been prepared by us, it will be delivered to you within 48 hours, and you will be informed of the availability of your parcel by text message and e-mail. You can then collect it within 10 working days. After this period, your parcel will be returned to us.

– You can choose one of the 500 Pickup lockers to have your parcel delivered. Located on your route (station, metro, car park, shopping centres, etc.) they are accessible 7 days a week, 24 hours a day (except for lockers subject to the opening hours of shopping centres and transport zones). Once the parcel has been prepared by us, it will be delivered to you within 48 hours, and you will be informed of the availability of your parcel by SMS and e-mail. The latter will give you your collection codes so that you can collect your parcel within 3 working days. After this period, your parcel will be returned to us.

Free delivery on purchases of €129 or more in mainland France (standard home delivery & relay point).

The delivery times given are ex-warehouse times and are given in working days, i.e. excluding weekends and public holidays.

When all or part of the Order is dispatched or made available in the Boutique, the Customer will receive an e-mail or text message confirming that the Order has been dispatched or made available. A parcel number may be given to the delivery of all or part of the Order. Otherwise, the delivery of the Order will be named by the Order number. A delivery note will be included in each parcel. In case of a partial shipment, the delivery note will summarise the Products present in the parcel and those still to be delivered.

7.2. Except in exceptional cases or when one or more Products are unavailable, the Products ordered will be delivered all at once. In case of a delay in delivery of more than thirty (30) days, not due to a case of force majeure, the Customer may cancel his/her Order by registered letter with acknowledgement of receipt within sixty (60) working days of the maximum date showed for delivery, unless shipment has taken place prior to receipt of the Customer's letter. The Customer will then be refunded all sums paid in respect of the cancelled Order.

7.3. If the Customer is unable to deliver an item for reasons for which he/she is responsible (failure to keep a delivery appointment, failure to collect a parcel after a delivery notice has been served, etc.), the Customer will give up his/her share of the delivery costs. The cost of returning the item will also be deducted from the refund. If the Customer wishes a new delivery, the contribution to delivery costs will have to be paid again by the Customer beforehand.

8) PRODUCT RECEPTION

Upon receipt of the Product(s), the Customer or the person chosen by the Customer to receive the parcel must check the condition of the packaging and the conformity of the Product(s) at the time of receipt. They may therefore open the package before signing any transport documents. In case of hand delivery by a courier, the Customer must at once notify the courier of any reservations he intends to make about the condition of the Product and refuse to accept delivery. The Customer must confirm the reasons for their refusal in writing to customer services within 48 hours. In case of delivery by letterbox, the Customer must contact customer service by e-mail within 3 days of receipt to notify the deliverer and customer service of their reservations, as well as the reasons for the non-conforming delivery.

9) RIGHT OF WITHDRAWAL

Following the provisions of article L.221-18 of the French Consumer Code, the Customer has a period of 14 days in which to exercise their right of withdrawal without having to justify their decision. The period begins on the day the Order is received by the Customer or by the third party appointed by the Customer. If the 14-day period expires on a Saturday, Sunday or public holiday, it shall be extended until the next working day.

To exercise his right of withdrawal, the Customer must notify Recods Studio of his decision to withdraw, before the expiry of the period:

- Either by using the withdrawal form on the last page of this document, or by clicking on the following link (withdrawal form)
- Or by an unambiguous statement such as an e-mail specifying the following: name, address, telephone number, Order number, reference, type of item, price and quantity;
- Or by contacting [Customer Services](mailto:hello@recods-studio.com) on hello@recods-studio.com

The Customer must return the Product(s), at the latest within 14 days of communicating his/her decision to withdraw, to the following address:

DRESCO, Recods Studio Customer Service, 20 rue Jean-Baptiste Pigalle, 75009 Paris, France.

The customer will have to join to the parcel the slip of return duly supplemented. On a commercial basis, Recods Studio takes charge of the expenses of return to the express condition that the customer carried out, as a preliminary, a request for return on the website via the form online, or near the customer service Recods Studio. The return will have to be done via Colissimo.

As proof, the customer will have imperatively to preserve the receipt of deposit of the parcel which will be given to him.

In case of implementation of the right of retraction, Recods Studio will refund with the Customer the price of the articles concerned.

In case of valid exercise of the right of retraction, the refunding will intervene in the 14 days with reception of the parcel. In any event, this refunding will not be able to intervene before reception by Recods Studio of the article's objects of the retraction of the Customer or supply of the proof of return of these last.

The refunding will be carried out according to the means of payment of the returned Order, except if the Customer agrees with Recods Studio of a different means.

Refunds will not be made if the item concerned has suffered depreciation because of handling other than that necessary to prove its nature, characteristics or conformity.

The right of withdrawal cannot be exercised for contracts:

- The supply of goods made to the consumer's specifications or clearly personalised.

10) RETURNS AND REFUNDS

10.1. RETURN DEADLINE

Time limit for returning an item Irrespective of the above-mentioned cooling-off period and the case of defective Products, the Customer has a period of 14 clear days, reduced to 15 days during the legal sales periods for Products on sale, from the date of receipt of the goods to return the item(s) that do not suit him/her, subject to compliance with the conditions set out below.

10.2. RETURN CONDITIONS

Returns with Colissimo only in Metropolitan France

To make a return, the Customer must complete the online form by going to their account and then to "Order history and details", wait for confirmation and then print the return label in the "Return of goods" section and drop off the parcel at a postal contact point. As proof of delivery, the customer must keep the receipt given to them.

International returns are at the customer's expense, so please contact a local carrier to assess the cost of returning the products. After having made your return request from your customer account, the parcel should be returned to: DRESCO SAS, Service Clients Recods Studio, Entrepôt la Grange, 11 Chemin D'Armazy, 49110 MONTREVAULT SUR EVRE, France.

10.3. PRODUCT STATUS

Except defective Products, all the returned Products (shoes, clothing, packing of origin, accessories, note...) will have to be new, not used and in their intact box of origin and without writing.

On receipt of the parcel, Recods Studio will judge the condition of the returned goods. No return will be accepted and thus no refund will be carried out if the returned Products were visibly used or damaged because of the customer and that this use or these damages make the Product unsuitable for the sale.

10.4. REFUND OF RETURNS

In case of return respecting the conditions mentioned above, Recods Studio will go ahead to the refunding of the turned over Products:

Return Colissimo: at the latest in the 14 days following the return of the goods. All the returns carried out on the initiative of the customer, without the label Colissimo available since the space customer will not be dealt with by Recods Studio.

In the event of return of one or more articles being the subject of a promotional offer or sales, the amount of the refunding will be that carried on the invoice. Recods Studio carries out only refunding and not exchanges.

REFUNDING OF THE CARRIAGE COSTS

Recods Studio will refund the carriage costs incurred by the customer if the Order is returned in its entirety within 30 clear days as from the date of reception of the goods. This time will be reduced to 15 days during the legal periods of sales for the sold Products.

11) LEGAL GUARANTEES

The Products are covered by the legal guarantee of conformity (article L 217-4 et seq. of the French Consumer Code) and the guarantee against hidden defects (article 1641 et seq. of the French Civil Code).

All warranties are excluded in the event of external damage or damage resulting from misuse, non-compliant use, negligence or lack of maintenance on the part of the Customer, as well as in the event of normal wear and tear of the Product.

The seller is required to deliver goods in conformity with the contract and is liable for any lack of conformity at the time of delivery (...).

To be in conformity with the contract, the goods must:

Be fit for the use normally expected of similar goods and, where applicable: correspond to the description given by the seller and possess the qualities that the seller has presented to the buyer in the form of a sample or model; have the

qualities that a buyer may legitimately expect having regard to public statements made by the seller, the producer or his representative, particularly in advertising or labelling;

Or present the characteristics defined by mutual agreement between the parties or be suitable for any exclusive use sought by the buyer, brought to the attention of the seller and accepted by the latter.

"The Customer has a period of two years from the date of delivery of the goods in which to obtain implementation of the legal guarantee of conformity in the event of a lack of conformity. During this period, the Customer is only required to establish the existence of the lack of conformity and not the date of its appearance.

"The legal guarantee of conformity gives the Customer the right to repair or replace the goods within thirty days of his request, free of charge and without any major inconvenience for him.

"If the good is repaired under the Legal Conformity Guarantee, the Customer benefits from a six-month extension to the initial guarantee.

"If the Customer asks for the good to be repaired, but the seller requires it to be replaced, the Legal Conformity Guarantee is renewed for a period of two years from the date on which the good is replaced. "The Customer may obtain a reduction in the purchase price by keeping the goods or terminate the contract by obtaining a full refund in exchange for the return of the goods, if :

"1° The trader refuses to repair or replace the goods;

"2° The goods are repaired or replaced after a period of thirty days;

"3° The repair or replacement of the good causes a major inconvenience for the Customer, in particular when the Customer definitively bears the costs of taking back or removing the non-conforming good, or if he bears the costs of installing the repaired or replacement good;

"4° The non-conformity of the goods persists despite the seller's unsuccessful attempt to bring the goods into conformity. "The Customer is also entitled to a reduction in the price of the goods or to rescission of the contract when the lack of conformity is so serious that it justifies the immediate reduction in price or rescission of the contract. In such cases, the Customer is not obliged to request the repair or replacement of the goods beforehand. "The Customer does not have the right to cancel the sale if the lack of conformity is minor. "Any period of immobilisation of the goods with a view to their repair or replacement suspends the warranty that was in force until delivery of the repaired goods.

"The rights mentioned above result from the application of articles L. 217-1 to L. 217-32 of the French Consumer Code.

"Any seller who obstructs the implementation of the legal guarantee of conformity in bad faith is liable to a civil fine of up to 300,000 euros, which may be increased to 10% of average annual sales (article L. 241-5 of the French Consumer Code).

"The Customer also benefits from the legal guarantee against hidden defects in application of articles 1641 to 1649 of the French Civil Code, for a period of two years from the discovery of the defect. This guarantee entitles the Customer to a price reduction if the goods are kept, or to a full refund in return for the return of the goods".

12) CUSTOMER SERVICE

The Customer asking for the benefit of the legal guarantee of conformity, or the latent defects must then turn over the article within the legal times:

To Recods Studio at the following address: DRESKO, Service Clients Web Recods Studio, Entrepôt la Grange, 11 Chemin D'Armazy, 49110 MONTREVAULT SUR EVRE, France. Prior to this return, the Customer must contact Customer Services at the following e-mail address hello@recods-studio.com. Customer Service will inform the Customer of the procedure to follow.

In the event of the return of a defective or non-compliant Product, once Recods Studio has established that the Product is defective or non-compliant, Recods Studio will reimburse the Customer for the price of the item(s) concerned, the return costs and, in the event of the return of the entire Order, the shipping costs.

13) TRANSACTION SECURITY

Your bank details will be encrypted so that they cannot be read. They will be directly recorded on the secure payment server of our Payment Service Provider. This means that no banking information concerning you will pass through the Recods Studio website. This excludes the possibilities of fraud and hacking of our website recods-studio.com.

Within the framework of the fight against fraud, we use the payment 3D Secure V2 on the Orders placed by CB, VISA and MASTER CARD.

3D Secure (also known as Verified by VISA) is a payment system that uses strong cardholder authentication to enhance the security of your online purchases.

You can pay online in complete confidence by entering your bank card number, expiry date and the security code on the back of your card in the spaces provided. At the time of payment, your bank will check the identity of the cardholder before validating the transaction.

You will be transferred to your bank's website, where you will be asked to identify yourself. This procedure is specific to your bank, which may, for example, ask you to validate your transaction on your mobile phone, etc.

Recods Studio has no access whatsoever to these details and does not store them on its servers. This is why they are asked again to you with each new transaction on our site.

The Customer is invited to make sure of the safety of the payment, by checking in the bar of address of the navigator that the address begins well by "https".

Once this step has been confirmed, your payment is finalised, and you will receive the Order confirmation e-mail.

14) INTELLECTUAL PROPERTY

The website is the exclusive property of Recods Studio, only authorized to use and exploit the rights of ownership intellectual and rights of the personality attached to it in particular, the marks, the names of domain, drawings and models, royalties and rights to the image, on a purely original basis or by the effect of a transfer or a license of exploitation.

For more information, Recods Studio refers you to the page "[General Conditions of Use](#)" which you find at the bottom of each page of the website Recods studio.

15) MANAGEMENT OF PERSONAL DATA AND COOKIES

Recods Studio set up a policy of Protection of the Data to explain you how are collected and treated your personal data. For any information concerning the protection of the private life and your personal data, Recods Studio refers you to the page "[Policy of protection of the personal data](#)" which you find at the bottom of each page of Website Recods Studio.

When the User navigates on the website and proceeds to an Order, this one is likely to deposit "cookies", quite plain text files, on the computer or other support of connection to the website. Recods Studio refers you to the page "[Management of the Cookies](#)" which you find at the bottom of each page of the Website Recods Studio.

16) RESPONSIBILITY

For all stages of access to the website and of the Order process, delivery, customer service or subsequent services, the Seller shall only be bound by an obligation of best endeavours. Furthermore, DRESCO shall not be held liable if the Order is not completed or if it is prevented from fulfilling any of its obligations due to a case of force majeure within the meaning of case law, and in particular in the event of strike or harsh weather preventing delivery of the Order.

For more information, Recods Studio refers you to the page "[General Conditions of Use](#)" which you find at the bottom of each page of the website Recods Studio.

17) ENTIRETY AND NON-WAIVER

In the hypothesis where one of the clauses of the present contract would be invalid by a change of legislation, regulation or by a decision of justice, that would not know how to affect in no case the validity and the respect of the present general conditions of sale.

The fact for Recods Studio of not exercising whole or part of its rights regarding a User, under the terms of the present GCS, does not amount to renunciation with its later exercise.

18) DURATION

The present conditions apply during all the time of setting online of the services offered by Recods Studio.

19) EVIDENCE

The computerized registers, preserved in a protected way in the data-processing systems of Recods Studio and its partners, will be regarded as evidence of the communications, the Orders and the payments occurred between the parts.

20) APPLICABLE LAW AND JURISDICTION

The present conditions are subjected to the French law. In the event of litigation, Recods Studio and the Customer will try to solve this one amicably.

In accordance with the provisions of the Code of the consumption concerning the amicable settlement of the disputes, DRESCO adheres to the Service of the Mediator of the e-commerce of the FEVAD (Federation of the e-commerce and the remote sale) whose coordinates are the following ones: Médiateur de la consommation FEVAD - BP 20015 - 75362 PARIS CEDEX 8 - (which can be contacted via this link <https://www.mediateurfevad.fr>). After preliminary written approach of the

consumers towards Recods Studio, the Service of the Mediator can be seized for any dispute of consumption whose settlement would not have succeeded.

The solution proposed by the Mediator is not binding on the parties, who remain free at any time to leave the Mediation process.

For Orders placed on the website, you may also submit any complaints to the dispute resolution platform set up by the European Commission: <https://ec.europa.eu/consumers/odr/>. The European Commission will transfer your complaint to the competent national mediators.

Any dispute that is not settled amicably will be brought before the competent court.

21) CUSTOMER SUPPORT

For any information or questions, Recods Studio Customer Service can be contacted:

via the [contact form](#) on the website recods-studio.com;

by e-mail at hello@recods-studio.com;

or by post to DRESCO, Service Clients Recods Studio, 20 rue Jean-Baptiste Pigalle, 75009 Paris, France.

22) ENVIRONMENT

1. TRIMAN

The Triman logo stems from a regulation in the French Environment Code. The logo means that the recyclable product is subject to sorting instructions. It is affixed to all consumer products that are collected by eco-organisations and whose "recyclability" is guaranteed. For DRESCO (Recods Studio), this includes its packaging, shoes and textiles. The items must therefore be sorted by you. The Triman may appear on the Products or on the packaging, instructions or any other medium, including dematerialised media. It will soon be accompanied by additional sorting information on our packaging and on our shoes and textiles.

2. ECO-ORGANISMS

- DRESCO is registered under the UDI FR217517_01VDMP, issued by ADEME and communicated by CITEO. This number guarantees that DRESCO is registered with the eco-organisation and up to date with its eco-contributions, as required by law. This IDU is used to facilitate monitoring and control of compliance with packaging EPR (Extended Producer Responsibility) obligations.
- DRESCO is registered under the UDI FR217517_11UCTL, issued by ADEME and communicated by Re_fashion. This number guarantees that DRESCO is registered with the eco-organisation and is up to date with its eco-contributions, as required by law. This IDU is used to facilitate monitoring and control of compliance with EPR (Extended Producer Responsibility) obligations for textiles, footwear and household linen.

23) OPPOSITION TO TELEPHONE SOLICITATION

Pursuant to article L. 223-2 of the French Consumer Code, customers who do not wish to be the subject of commercial canvassing by telephone may, free of charge, register on a telephone canvassing opposition list by electronic means on the website bloctel.gouv.fr, or by post to the following address: Service Bloctel, 6 rue Nicolas Siret - 10000 TROYES.

WITHDRAWAL FORM

Please complete and return this form only if you wish to cancel your order.

Attn:

DRESCO, Service Clients Recods Studio

20 rue Jean-Baptiste Pigalle, 75009 Paris, France

hello@recods-studio.com

I/We (*) hereby notify you (*) of my/our (*) withdrawal from the contract for the sale of the goods (*)/provision of the services (*) below:

.....
.....

Ordered on (*) / received on (*):

Name of consumer/customer:

Customer number (optional):

Address of consumer(s):

Date:

Signature of consumer(s)

(Only in the case of notification of this form on paper):

(*) Delete as appropriate.